

# Complaint Form

Complaint	
Adress	
Telephone	
E-Mail	

## Caution!

The lodging of a complaint with the Tourism Services does not suspend the statutory period of limitation, in particular the 2-year-old assertion of warranty claims.

## 1 Information on your journey

Name of travel agency	
Name of tour operator	
Travel period	
Destination	
Travel costs per person	
Number of people travelling	
Date of booking	

## 2 Contact details of the enterprise being the cause of your complaint

Name	
Adress	
Telephone	
E-Mail	

## 3 Statement on your complaint

Short description of the reasons for your complaint:

I agree that my statement of facts and transmitted documents may be forwarded to the respondent if necessary for the mediation process.

Please mark with a cross where applicable ☒!

Yes

No

**Have you been offered compensation?**

Please mark with a cross where applicable or respectively complement ☒!

No

Yes. Amount?

in cash

voucher

My idea of an adequate compensation for my complaint would be:

I have taken note of the privacy policy.

Date:

Signature: